



InSinkErator (ISE) Food Waste Disposer Care & Use Guide

How to Operate Your InSinkErator (ISE) Disposer

1. Remove the sink plug above the disposer unit.
2. Turn on the **cold water tap** to ensure strong water flow.
3. Switch on the disposer using the air switch or wall power switch.
4. Feed food scraps into the disposer gradually.
5. Let the **cold water run for 10–15 seconds** after grinding is complete to flush waste thoroughly through the plumbing.

Smart Usage Tips – DOs

- Always use **cold water** while operating.
- Grind **natural food waste only**.
- Dispose of **vegetable peels, fruit pits, pasta, rice, meat scraps, coffee grounds, tea bags, eggshells**, and similar items.
- Flush the unit after each use with cold water.
- Operate the disposer regularly to keep it clean and prevent rust or residue.

Things to Avoid – DON'Ts

- DO NOT use **hot water** while grinding.
- DO NOT dispose of **glass, feathers, string**, or non-organic waste.
- DO NOT grind **oyster shells**.
- DO NOT pour **grease, oils, fats**, or **chemicals** into the disposer.
- DO NOT turn off the unit or water flow until fully complete grinding.

Quick DIY Troubleshooting Tips

If your InSinkErator (ISE) isn't working correctly, try these steps before calling for service:

1. **Power Off** – Ensure the unit is turned off and unplugged.
2. **Clear Jams** – Use the included hex key to turn the bottom shaft back and forth manually.
3. **Press Reset** – Find and press the red reset button on the bottom of the unit.
4. **Check Power Supply** – Inspect your home's breaker panel for tripped circuits.
5. **Drain Check** – Place a bucket under the trap, disassemble it, and remove any debris for slow drainage.

If these steps don't solve the issue, call Whywait Plumbing for expert support.

Need Help or Servicing?

Contact **Whywait Plumbing** – your InSinkErator (ISE) specialists on the Gold Coast.

Call (07) 5580 4311 or visit whywait.com.au